



# You were refused entry at the border and were not granted asylum

You can ask your supervisor for help if you have difficulty reading this information.

You are receiving this fact sheet because you were refused entry at the border. The Immigration and Naturalisation Service (IND) has decided that you are not entitled to asylum. You must leave the Netherlands as soon as possible, because you were not granted entry into the country. Until then you will stay at a detention facility for foreign nationals, pursuant to Article 6 of the Aliens Act.

## What does Article 6 of the Aliens Act imply?

After your asylum application was turned down by the IND, you were taken to a detention location of the Custodial Institutions Agency (DJI). You must leave the Netherlands as soon as possible. Pursuant to Article 6 of the Aliens Act, the Dutch government can place foreign nationals in a detention facility for foreign nationals, if refused entry at the border.

If you *have not filed an appeal* or if your appeal has been declared unfounded, you will have to leave the Netherlands and the R&DS will proceed to arrange your departure from the Netherlands.

Disclosing your travel route to the R&DS is one option that will allow you to leave the Netherlands as soon as possible. In this case the R&DS will hold the airline or shipping company that transported you to the Netherlands responsible for your departure from the Netherlands.

## Departure from the Netherlands

You must leave the Netherlands. The Dutch government expects you to leave the Netherlands when you receive the decision from the IND, stating that your application has been turned down. You will need (replacement) travel documents in order to leave. If you do not arrange for your travel documents, the Repatriation and Departure Service (R&DS) will do it for you. You must leave the Netherlands if your asylum application has been turned down definitively, by way of a court ruling, for instance. You cannot stay in the Netherlands as an illegal foreign national.

If you have *filed an appeal* against the IND's decision to refuse your asylum application, you may stay in the Netherlands temporarily, until the court has handed down a final ruling. However, the R&DS will schedule an initial interview with you, in which you will be informed of the work done by the R&DS.

## Protection of your privacy

The R&DS believes it is important that the return process is transparent, clear and reliable. For this reason, we carefully handle all personal data that we collect to realise departure from the Netherlands. We act in accordance with the applicable laws and regulations.

On the Privacy page on the website of the R&DS you will always find the latest version of our privacy statement with the following topics included: what personal data do we process, how do we get access to these personal data, use of cookies, the purpose of and the legal basis for the processing of personal data, the personal data storage period, third parties access to your personal data, security of your personal data, automated decision making, questions and requests about exercising your privacy rights.

## To conclude

This fact sheet is a representation of laws and regulations, in which legal terms and descriptions have been avoided whenever possible. The fact sheet does not serve as a replacement of the applicable laws and regulations that remain in full force. More information is also available at the R&DS's website: [www.dtenv.nl](http://www.dtenv.nl)

### *Complaints*

Do you have a complaint about the R&DS or about one of the R&DS officers? You can file a complaint if the incident took place less than a year ago. You can do so via the website: [www.dtenv.nl](http://www.dtenv.nl) or in writing.

You can send your letter to:

The Repatriation and Departure Service  
Attention: ILC  
PO Box 164  
2501 CD The Hague

It is not possible to submit a complaint in any other way. Filing a complaint will not have any influence on your residence status.