



You will be leaving the Netherlands

You can ask your supervisor for help if you have difficulty reading this information.

You are staying in a detention facility for foreign nationals or are detained in a criminal justice detention facility and will soon be leaving the Netherlands. This fact sheet provides you with information regarding your departure from the Netherlands, because you do not have a residence permit.

What happens in the last few days before your departure?

You have just had a discussion with the supervisor. The flight information has been made available to you. The flight information will also be made available to your authorised / legal representative, if you have one. If you have any other questions, please feel free to contact your supervisor.

On the day of your departure, you will make your way to the population department with an officer, to collect your personal belongings. You must sign a form stating that you have received all your personal belongings.

Take note: specific baggage rules will apply if you leave by aeroplane. You can take a maximum of 20 kg in checked baggage and a maximum of 5 kg in hand luggage. Extra baggage is possible, but you must inform your supervisor on time. The charges for extra baggage will be paid by you.

You will arrive at the escort department of the Royal Netherlands Marechaussee's Aliens Affairs brigade at the airport, roughly two and a half hours before your flight leaves.

The Transport & Support Service, in short, the DV&O, will transport you to this location. In turn, the DV&O officers will transfer you to the Royal Netherlands Marechaussee. They will escort you to the aeroplane.

A nurse might accompany you on your flight if medical issues are involved. In some cases, the nurse will accompany you from the detention facility or penitentiary institution, but if that is not the case the nurse will meet you at the airport.

Officers of the Royal Netherlands Marechaussee might escort you on your flight if you do not cooperate with your actual departure. If this is the case, you will be informed by your supervisor or upon arrival at the Royal Netherlands Marechaussee's Aliens Affairs brigade.

Are there any details that we should know about?

Are there any details that your supervisor or the Royal Netherlands Marechaussee should know about? In that case, please inform us so we can take that into account.

Protection of your privacy

The R&DS believes it is important that the return process is transparent, clear and reliable. For this reason, we carefully handle all personal data that we collect to realise departure from the Netherlands. We act in accordance with the applicable laws and regulations.

On the Privacy page on the website of the R&DS you will always find the latest version of our privacy statement with the following topics included: what personal data do we process, how do we get access to these personal data, use of cookies, the purpose of and the legal basis for the processing of personal data, the personal data storage period, third parties access to your personal data, security of your personal data, automated decision making, questions and requests about exercising your privacy rights.

To conclude

This fact sheet is a representation of laws and regulations, in which legal terms and descriptions have been avoided whenever possible. The fact sheet does not serve as a replacement of the applicable laws and regulations that remain in full force. More information is also available at the R&DS's website: www.dtenv.nl

Complaints

Do you have a complaint about the R&DS or about one of the R&DS officers? You can file a complaint if the incident took place less than a year ago. You can do so via the website: www.dtenv.nl or in writing.

You can send your letter to:
The Repatriation and Departure Service
Attention: ILC
PO Box 164
2501 CD The Hague

It is not possible to submit a complaint in any other way. Filing a complaint will not have any influence on your residence status.