



Working within a compulsory framework

The Repatriation and Departure Service (DT&V) uses the methodology 'Working within a compulsory framework' (Wigk). Wigk is aimed at motivating foreign nationals who must leave the Netherlands, and have to take actions within the compulsory framework.

The methodology is aimed at removing as many as possible of the obstacles to departure foreign nationals and offering them a long-lasting future.

The interviews of the DT&V supervisor with foreign nationals run according to a methodical motivation cycle. Each phase has its own dynamics and requires specific interview methods and interventions.

Intercultural communication

1 2 3 4 5 Intercultural communication stands as a template above the interviewing methods in all phases within the motivation cycle, motivational interviewing and coaching/negotiating.

